



Dear Parents and Carers,

As the "Back to School" season approaches, we'd like to share some helpful information to make your uniform shopping experience as smooth as possible this year.

Shop Online

You can shop online via our website at www.shotbowl.com. Our website is user-friendly – simply select the "**Find Your School Shop**" option and choose your school to get started.

Click & Collect

Click & Collect is now easier than ever, with no collection appointment required.

Once your order is ready, you will receive an email confirmation. You can then collect your order at your convenience during our opening hours. **Please make sure you have your order number available when collecting.**

Important: Please wait until you receive the "**Your order is ready for collection**" email before visiting. Unfortunately, we will not be able to locate your order before it is ready.

Appointment Only Period

From **21st July to 5th September**, Shotbowl will be operating on an appointment-only system.

During this period:

- All purchases should be made either online or during your scheduled sizing appointment.
- Orders can be placed for **Home Delivery** or **Click & Collect**.
- There will be **no in-store browsing or walk-in purchases** outside of booked appointments.
- Uniform purchases can still be made in-store during your scheduled appointment.

To book an appointment, please visit:

<https://collection.shotbowl.com/try-on-clothing>

We recommend booking early, as appointment slots fill up quickly.

Please arrive on time for your appointment so that we can keep everything running smoothly. If you are unable to attend, please let us know so that we can offer your slot to another family.

Delivery Time Update

During the busy summer period, delivery and collection times may take up to **10–14 days**. We encourage you to plan ahead to avoid any last-minute stress.

Return to Normal Opening Hours

Normal shop opening hours and in-store purchases will resume from **Tuesday 8th September**.

We're Here to Help

If you need guidance, have any questions, or your child requires additional support, please get in touch. We are always happy to assist.

You can contact us by telephone on 01778 348788 or by email at shop@shotbowl.com

Wishing you a fantastic summer and a great start to the new school year!

Warm regards,

The Shotbowl Team